



# **WALKING TIMELINE**

## **FULL GUIDANCE AT CDG**

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**AIR France MOBILE APP**

**26 November 2019**

# Transiting in CDG? Air France walks you through your next flight!

Since November 19<sup>th</sup>, 2019, the walking timeline guidance in the app, now covers all AF connection routes in CDG.

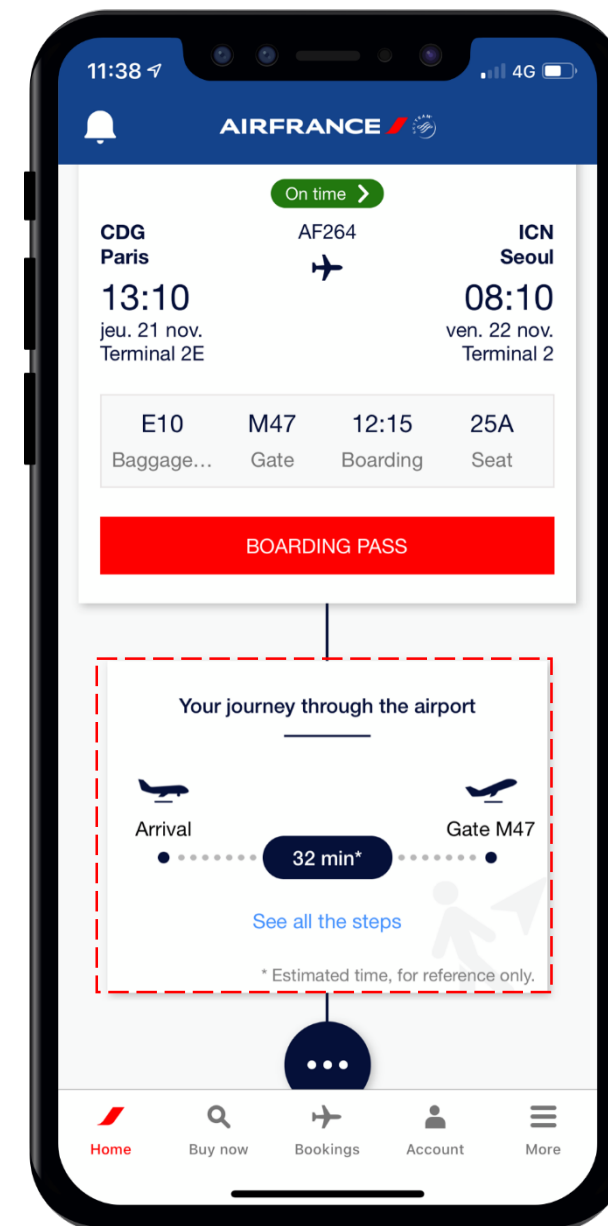
Directly from the app, the feature guides the customer from his arrival flight in the terminal to his next boarding gate.

The Walking timeline card is available 5 hours\* prior the next flight scheduled departure time.

## Eligibility :

- All AFKL customers who have the AF app,
- Reservation with connection available in the app
- Transiting through CDG on an AF/KL marketing flight

*\*Card is not displayed if the estimated time is considered too short*

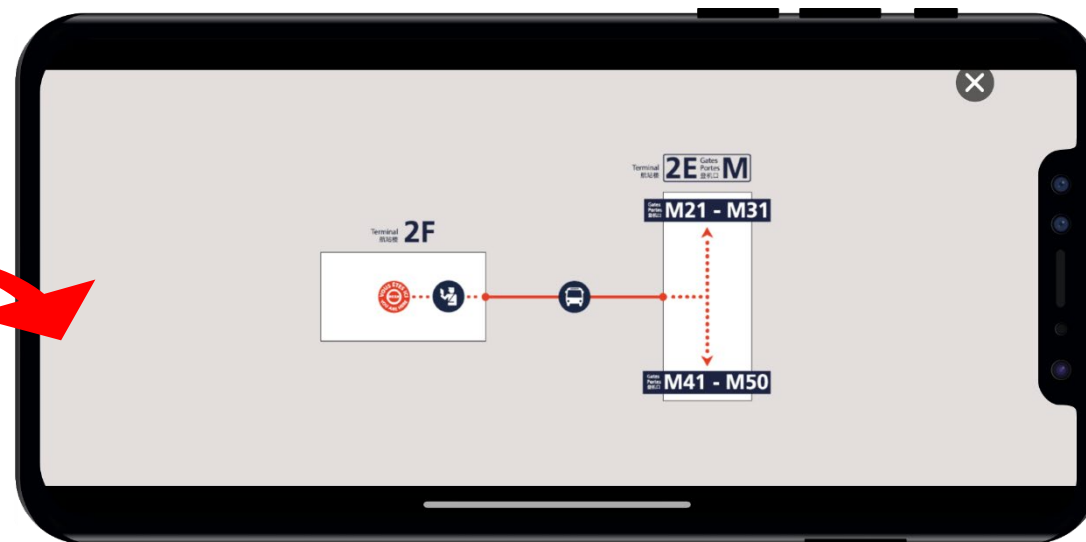
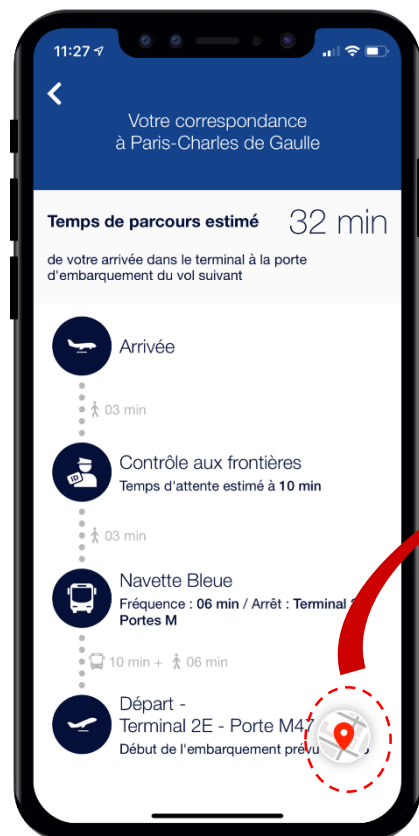




The timeline journey is accessible from a tap and will display each steps along with :

- estimated walking time (PIF/PAF),
- estimated waiting times (non-dynamic),
- shuttle Lisa (+ frequency),
- Boarding gate + reminder of boarding time

...Customer can also view the itinerary via the map indicated below



As a reminder, to benefit from this feature,  
the must prerequisite is to download the Air France app!



**THANK YOU!**  
**AF Mobile app Team**

